ABAA, MSUGHTER MATTHEW

No. 9 Omitogun street Iwaya Road, Yaba Lagos.

08061580598

[abaamatthew@gmail.com](mailto:abaamatthew@gmail.com)

PROFILE: Msughter is a result-driven ICT team player with experience in web application development (HTML, CSS, JavaScript, WordPress, PHP) and management, database administration, network set up, monitoring and evaluation. He is also proficient in M365 cloud services and apps, server administration and the maintenance, configuration, repairs and upgrade of system software and hard ware.

OBJECTIVE: My career goal is to be a model IT professional in any part of the world, affecting my environment positively by providing simple adequate solutions to clients and end users.

PERSONAL DATA: Date of Birth: 4th August, 1987

Nationality: Nigerian

State of Origin: Benue

Sex: Male

Marital Status: Single

QUALIFICATIONS: Benue State University Makurdi, Nigeria.

BSc. Computer Science. 2010

Mount Saint Gabriel’s Secondary School Makurdi

Senior Secondary School Certificate (SSCE) 2005

Nativity Private School Makurdi

First School Leaving Certificate (FSLC) 1999

OTHER QUALIFICATIONS:

Electronic Library Management 2012

Cisco Certified Network Associate (CCNA 200-120) training

Microsoft Certified Solutions Associate (MCSA) training

SKILLS:

* Server provisioning and administration
* Proficient in Network design and configuration
* Level 2/3 support and troubleshooting
* Experienced in system repairs and maintenance
* Windows installation
* Software installation and upgrade
* Strong analytical and organizational skills
* Exceptional problem solving and complaint resolution skills
* Ability to learn new technologies and acquire new skills quickly
* Excellent interpersonal and communication skills. Both in spoken and written English
* Web development, systems analysis, design and deployment.
* Good interpersonal relationship.

WORK EXPERIENCE:

Tek Experts Nigeria (Technical Support Engineer) June - December 2022

Major Responsibilities

Technical Support/ Customer care

* Microsoft/Office 365 (Enterprise solutions)

Geemla Technologies Makurdi (IT Instructor) 2017-2020

Major Responsibilities

Instructor in:

* System and User Security
* Data Communication and Networking
* Web App development and hosting

Solafrips Nigeria Ltd Lafia (IT Administration and Management) 2013-2016

Major Responsibilities

* Maintenance of Local Area Networks (LAN).
* Server provisioning and Administration
* Managing users and computers on the AD
* Installation/Configuration of Printers, Scanners etc.
* Troubleshoot and resolve hardware, software, and application problems for all network and network resources supported by the company.
* Analysis and Design of School Management System for Solid Rock College Lafia
* MySQL Database Administration and Management

Ebonyi State Library Board Abakaliki (National Youth Service Corps) 2012-2013

Major Responsibilities

At Network Level:

* Maintenance of Local Area Networks (LAN).
* Installation/Configuration of Printers, Scanners etc.
* Troubleshoot and resolve hardware, software, and application problems for all network and network resources supported by the organization.
* Monitoring network performance and applications for response time, performance and resource utilization.

At System Level:

* Installation/Configuration of Windows 7, windows 8 etc.
* Installation of Antivirus, and other patches for systems safety.
* Reports hardware failures to the appropriate vendors via telephone or on-line systems.
* Setting-up/ training users on the usage of Microsoft office suite packages versions 2007 and 2010.
* Installation and configuration of new systems and joining them to the E-library domain.
* Maintenance/repair /Troubleshoot of Hardware Devices.
* Assists users apply computer training to work environment.

Student Industrial Work Experience (Panet Technologies, Makurdi) 2009

* Coordinated system repairs and maintenance in CompTIA A+ classes.
* Computer Maintenance and Troubleshooting.
* System analysis and design.
* Provided support to trainers and trainees.

RESEARCH/

PROJECTS : Automated car Sales and Hiring service (Final year Project, Benue State University Makurdi, Nigeria) 2011

Data communication concepts and Network Topologies (Class project) 2009

Application of Bipartite graphs in Data communication and Networking (Sponsored project) 2017

Pervasive computing & IoT in Agriculture a case study of poultry farming in Benue State (Sponsored project) 2018

Analysis of a Behaviour Based Intrusion Detection System (Sponsored project) 2018

Design and development of e-commerce website (WordPress) 2020

INTERESTS: I enjoy listening to music, playing football, reading and playing chess.

REFEREES: Dr. Aamo Iorliam

Lecturer I.

Department of Mathematics/ Computer Science,

Benue State University, Makurdi

PMB 102119,

08036397224

miorliam@yahoo.com

Ikyagh Raphael Haroun

IT Department

Letshego MFB

305 Herbert Macaulay way Sabo Yaba

08063916142

ikyaghraphael@gmail.com

Barr. Joseph Gbagyo

Legal Practitioner & Publisher

The Transmitter Media, Makurdi

08163431385

mtemdooaza@gmail.com